

## Testimonies....

**On 23<sup>rd</sup> June 2008** - Phil Messam of All Bright Cleaning in Warwickshire said.. 'I found the course very informative and helpful. There was a good balance between practical hands on work and classroom work. The two instructors knew their subject very well and gave an excellent delivery & presentation in an easy to understand format. They drew from their own wealth of experience and had obviously spent a lot of time preparing for this course. The class size was just right, and the atmosphere was good, friendly and non competitive. We also learnt from each other. I will have no hesitation in recommending this course to other window cleaners, regardless of their own experience....I've been a window cleaner for approximately 30 years and I'm still learning'. Mathew Johnson of CAM Cleaning in London said 'I have been cleaning windows for 22 years and it was nice to attend a course that will make a practical difference immediately!' Frazer Philips of Art Window Cleaning in Birmingham said 'An easy to understand and well explained course'. David Chennells of Crystal Clean Southern in Oxfordshire said.. 'Excellent course, well presented. It covered all aspects and answered all questions'.

**On 17<sup>th</sup> November 2008** - Brian Stretton of Birmingham said 'I found the course very good as the person training us is a working window cleaner with years of experience'. Christopher Madeley - Birmingham, Mick Whitehouse also from Birmingham. Carl Salter of Solihull "a well presented course, I found it an interesting day".

**On 2<sup>nd</sup> December 2008** - Marc Williams of Birmingham said "Very useful course content, it has increased my knowledge of the industry tenfold. It was presented in an excellent format with a touch of humour...although a serious subject. It was a fine blend of theory and practical." Mark Green of Sheffield "It was very good and I learned something new; and brushed up on things I already knew". Shaun Collier of Lancashire "I think more time could be spent on ladder practical and going through bad habits, to correct the misinformed window cleaners" Julian Davies of Wales " Simple, practical and beneficial, well worth attending" Stephen Fox of Wales said " It created good awareness on dodgy work practices on the job; and helps remedy" James Woelfell of Exeter " The style of course was very informative, a fun way to learn how to do my job properly!...I now have a lot of work to do when I get home, but at least I know it will be worth it and keep my operatives SAFE . Because I use WFP everyday I didn't really find that part beneficial." Robert Griffiths of Birmingham said "The Tutor was very helpful for me". Lee Debacker from Liverpool "I found the course was very helpful.

**On 2nd February 2009** - Thomas Cosgrove of Industrial General Cleaning Services in Sheffield said" perhaps a little more info on the use of the pole for one-man and two-man practical. etc" James Cosgrove of IGCS in Sheffield found the course very interesting. Shane Oldham in Stockport said..."Excellent practical and informative" Darran Yates of Indepth Services Cleaning Ltd said "I did learn something new". William Dixon of Associated Cleaning Contractors in Flintshire said "Having done this course I am now satisfied I am working safely and correctly, a must even for experienced window cleaners...of 23 years like myself" Steven Conboy of S.W.S in Stockport said "it was good as I got to see some other WFP poles in action" Colin and Martin Tindell of Manchester said " Value for money and a good course"

**19th February 2009 in London** - Darren Painter of London said..."excellent and well presented course" Danny Brown from Kent said "Presented well, we were made aware of the things to focus on". John Hunt of Enterprise Cleaning Co in Middlesex "really enjoyed it, Matt was great, well worthwhile and met some good contacts". Michael Fitzpatrick of Reading "I found the exam wasn't very clear in the way it was worded". Steven Bapuji of Adept Cleaning in Hampshire said "well worth attending". Jamie Mead of Reading said "a good structured course, very interesting". Eric Kerzman and Terry Haines of Reading "Very good".

**On the 21<sup>st</sup> February 2009** (in-house Liverpool 6 employees) Tutors Steve Fox & Julian Davies Steve Knowles Employee of Clearground in Liverpool said 'Good course it helped me a lot and gave some good tips'. Graham Sweeney of Cleanrground said...' Very beneficial and thought provoking, Good idea's, well thought out and delivered'. Colin Coulls of Clearground said 'well presented by two experienced men'. Steve Davis said...'very informative and helpful.

**20<sup>th</sup> August 2009 – London** – 'For someone with no experience, it really gave me an insight into all aspects of the industry'...Very Pleased. Tim Hughes. 'I feel that doing this course has; and will hwlp me going forward in my business with all aspects of health & safety' Gary Anderson. 'Generally a good course, which every window cleaner should attend' James Highway.

**30<sup>th</sup> November 2009 in Stockport** –'Interesting course, Tutor has a large knowledge about the subject'. Jose Rodrigues. 'Good informative course, well worth the time & effort. Neil Roberts. 'Clear and helpful course and will help assess future work ' - Neil Caden.

**22<sup>nd</sup> December 2009 in London** - Having attended the IOSH course today with two of my employees, I would just like to say how professional and helpful Mr Matthew Johnson was, he explained everything to me, and I found this course extremely helpful, and I would not hesitate to recommend this course with Mr Johnson to other window cleaners. Kind Regards Gary Thompson